

How to reset Password and **recover Username**

Procedure to recover Password

- 1. Go to Homepage and click on “**Forgot Password**” link as shown below

The screenshot shows the homepage of the Tripura Public Service Commission. The browser's address bar displays the URL `line.in/RPS/Home.aspx`. The page features the state emblem of Tripura on the left and the GSC logo on the right. The main heading is "Tripura Public Service Commission".

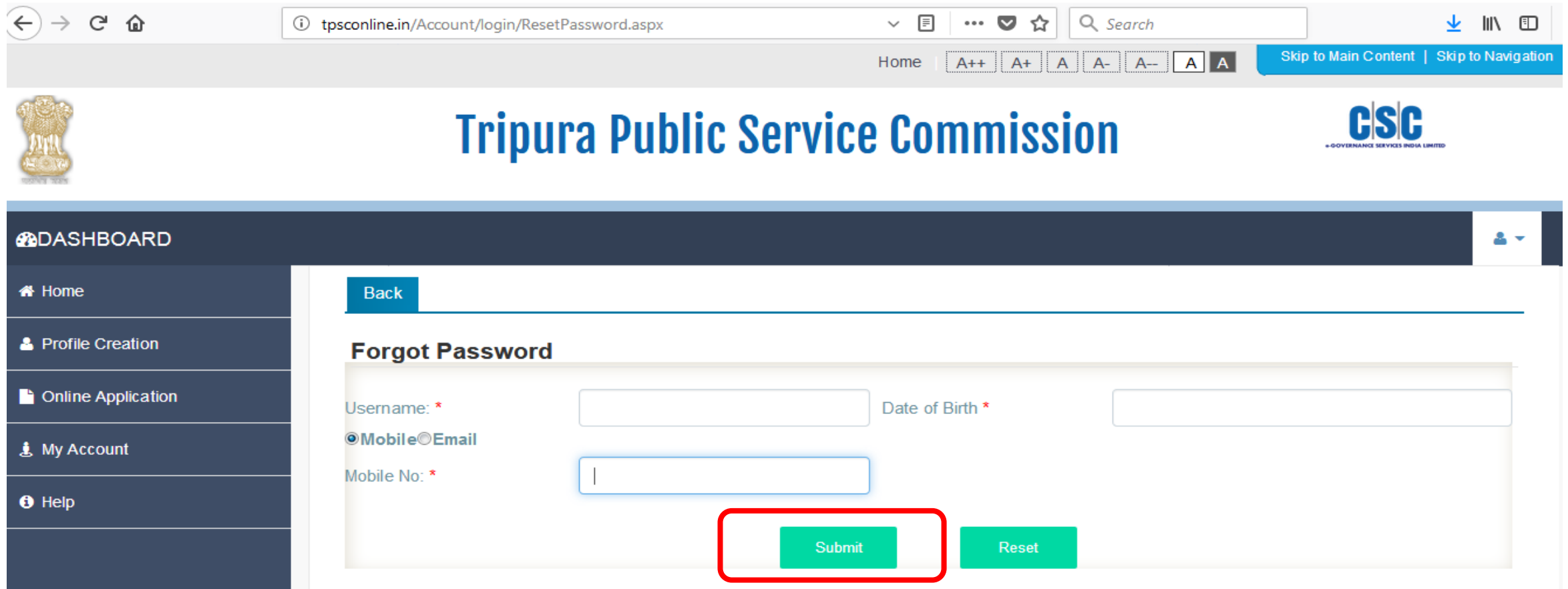
On the left side, there is a "GUIDELINES FOR CANDIDATES" section with links to "How to apply online", "Popup Blocker Guidance", "Forgot Password?", "Cropping Photo and Signature", and "FAQ". Below this is a "Download without Login" section with radio buttons for "HallTicket", "Interview Letter", and "Physical Test Letter". A search bar with the label "Enter Application No." and a "Search" button is also present.

The central part of the page contains a large image of a hand using a computer mouse.

On the right side, there is a "LOGIN (Already Registered Users)" section with input fields for "User Name" and "Password", a green "Login" button, and a blue "Forgot Password?" button. A red arrow points to the "Forgot Password?" button. Below the login section is a "New User? Register Here.." button. At the bottom right, there is a "Help Line" section with contact information: "0381-2325811", "Fax-0381-2323944", and an email address.

- Enter Following details as shown below,
 - Username
 - Date of Birth
 - Email Id Or Mobile No.

Now click on “**Submit**” button to reset the password or click on “**Reset**” button to reset the fields.



The screenshot shows a web browser window with the URL `tpsconline.in/Account/login/ResetPassword.aspx`. The page header includes the Tripura Public Service Commission logo and the CSC logo. The main content area features a 'Forgot Password' form with the following fields and buttons:

- Back** button
- Forgot Password** title
- Username: *** text input field
- Date of Birth *** text input field
- Mobile** radio button (selected) and **Email** radio button
- Mobile No: *** text input field
- Submit** button (highlighted with a red box)
- Reset** button

- After submitting below message will be displayed and you will receive OTP on your registered mail or a message on your registered **Mobile Number** as per details provided.
- Click on **“OK”** button to proceed further.
- Now you will be redirected to Homepage.

The screenshot shows a web browser window with the URL `tpsconline.in/Account/login/ResetPassword.aspx`. The page header includes the Tripura Public Service Commission logo and the CSC logo (GOVERNANCE SERVICES INDIA LIMITED). The main content area displays a "Forgot Password" form with fields for Username, Mobile No, and Email. A modal dialog box titled "Message from webpage" is overlaid on the form, displaying a yellow warning icon and the text: "Password Reset Successfully. You will receive your new password shortly on given contact detail." The "OK" button in the modal is highlighted with a red rectangle. Below the form are "Submit" and "Reset" buttons.

- Enter OTP received on your mail or mobile as shown below.
- Click on **“Login”** button to proceed further.

GUIDELINES FOR CANDIDATES

- › How to apply online
- › Popup Blocker Guidance
- › Forgot Password?
- › Cropping Photo and Signature

Download without Login

- HallTicket
- Interview Letter
- Physical Test Letter

Enter Application No.

Search



DIRECT RECRUITMENT

LOGIN (Already Registered Users)

User Name

Password

Login

[Forgot Password ?](#)

New User? Register Here..

Help Line

☎ 0191-2470017 📠 Fax-0191-2470017

✉ secretary.jkssb@gmail.com

- Now you will ask to change the password. Enter following details as shown below
 - One Time Password (Received on your contact details)
 - New Password
 - Confirm Password
- Click on “**Change Password**” button to change the password. Note your user name and password for further reference.

Use the form below to Change Password

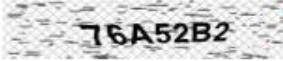
Change Password

One Time Password

New Password

Confirm Password

Verification Image :

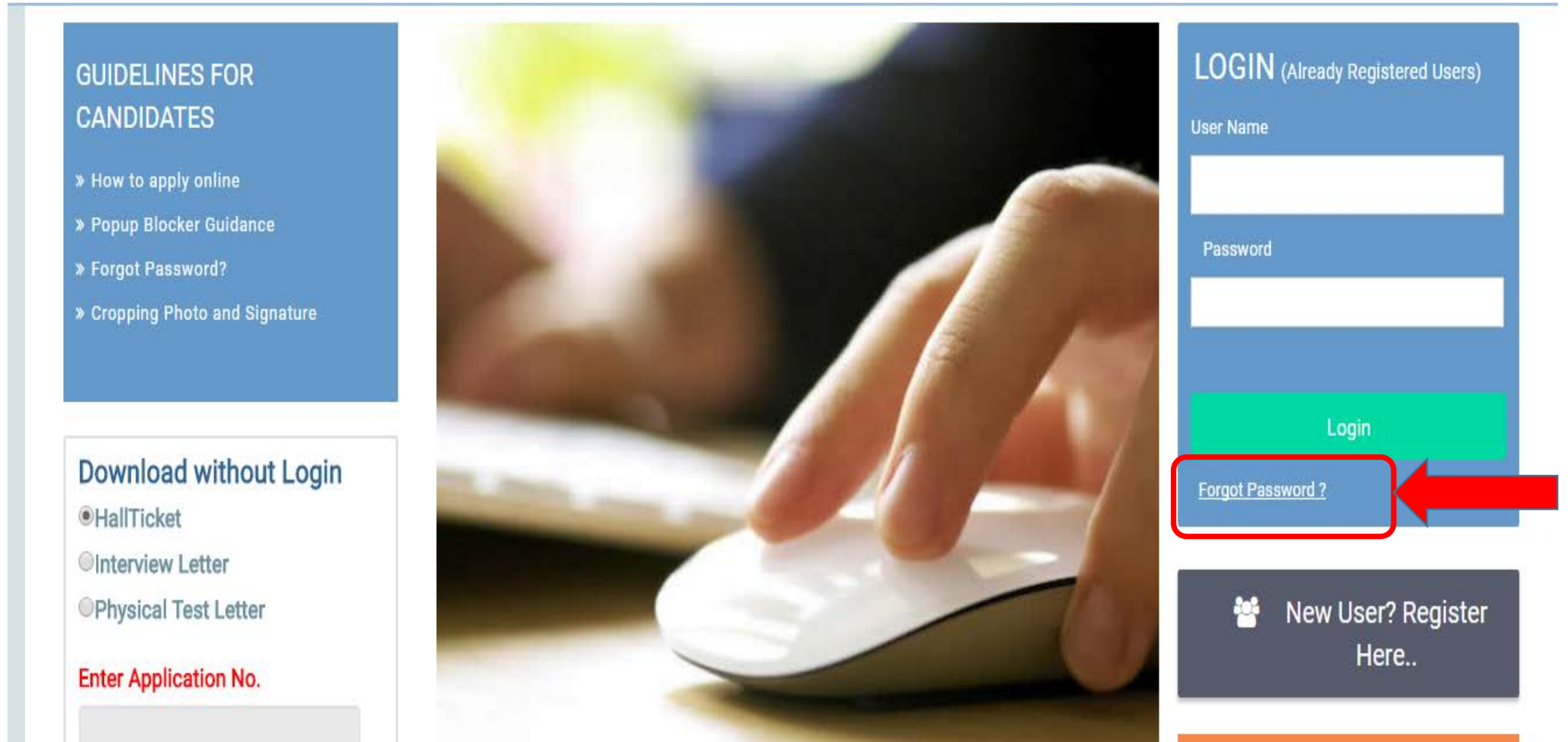


Enter the text as in the image

[Change Password](#)

Procedure to recover User Name

- Go to Homepage and click on **“Forgot Password”** link as shown below



The image shows a screenshot of a website's login page. On the left, there is a blue sidebar with the heading "GUIDELINES FOR CANDIDATES" and a list of links: "How to apply online", "Popup Blocker Guidance", "Forgot Password?", and "Cropping Photo and Signature". Below this is a section titled "Download without Login" with radio buttons for "HallTicket", "Interview Letter", and "Physical Test Letter". At the bottom of the sidebar, there is a red text prompt "Enter Application No." and a text input field. The main content area features a large image of a hand using a computer mouse. To the right of the image is a login form with the heading "LOGIN (Already Registered Users)". The form includes two input fields for "User Name" and "Password", a green "Login" button, and a blue button labeled "Forgot Password?". A red box highlights the "Forgot Password?" button, and a red arrow points to it from the right. Below the login form is a dark grey button with a group icon and the text "New User? Register Here..".

- Enter your Date of Birth and Registered Mobile Number

Forgot User Name

Date of Birth *

Mobile No: *

- Enter your Date of Birth and Registered Mobile Number
- And Click Generate OTP button. An OTP will be sent on mentioned registered mobile if combination entered matches with registered details.

Forgot User Name

Date of Birth *

Mobile No: *

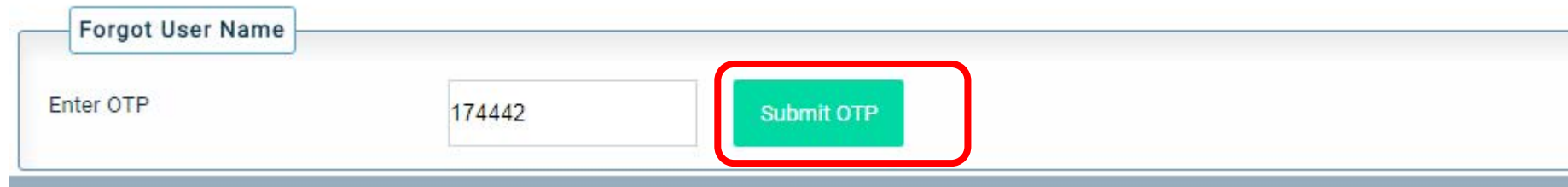
- Enter OTP received in the field as shown below:

Forgot User Name

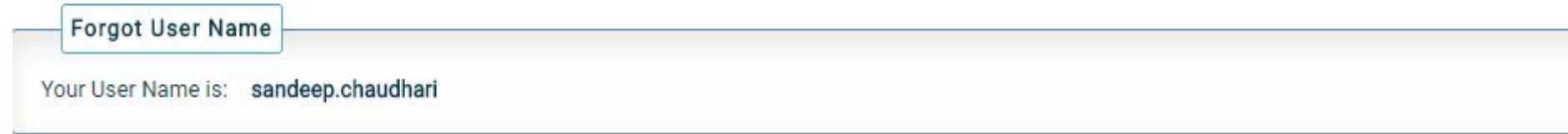
Enter OTP

174442

Submit OTP

A screenshot of a web form for forgotting a user name. The form has a title "Forgot User Name" in a blue box. Below the title, there is a label "Enter OTP" and a text input field containing the number "174442". To the right of the input field is a green button labeled "Submit OTP", which is highlighted with a red rounded rectangular border.

- If OTP is correct then User Name is displayed on Screen



Thank You